



Exchange RAP

With Office 365, you

1. Get the scalability you need: Office 365 scales across regions with about 50GB of online email storage. Includes Mobile Device Management as part of the service to sync with smartphones

2. Cut out costs: In addition to Emails, you get SharePoint Online, OneDrive for Business, Skype for Business, email retention, Data Loss Prevention. If you tie it with Azure Active Directory Premium edition you can enable Azure Information Protection with Rights Management to secure your most regulated information such as Protected Health Information PHI or PII

3. Reduce risk of losing your email data: Microsoft invests a lot in security so you can have peace of mind for your IT services. You can enable multifactor authentication for your accounts to harden the access to your email. Microsoft also provides a guarantee against disasters such as power outages, floods, fires, and more, so your business can still carry on, no matter what happens. Cloud providers make sure they have backups to restore data whenever it's necessary.

4. Always up to date: With Exchange Online, you always have the latest solution for your email. You get access to all the enhancements and innovations for servers and clients as soon as they are released. Your users can quickly adopt the changes to enhance their productivity. There is no need to plan for a long upgrade, as everything happens seamlessly. Your corporate IT teams aren't involved in the change.

Overview

With the growth of Office 365, it provides for a better return on investment (ROI) for organizations, on their IT services. Organizations that manage their email service have the option to either keep it on-premises or migrate to an online email environment. By performing the Risk Assessment Program (RAP) as a Service, they will be able to identify the key benefits and its ROI between the two options.

When considering Office 365, organizations that manage their Microsoft Exchange email system in-house are faced with an important question: Should we move our email to Office 365 or keep our Exchange servers in-house? RAP as a Service will help to navigate, especially for high privacy restrictions and compliance processes in which the data must remain secure within all environments. The data for the assessment is collected onsite allowing you to maintain privacy and run the assessment on your own schedule. A Lumen21 Microsoft accredited engineer, will collect and analyze the data (onsite), review the findings, provide recommendations, focus on knowledge transfer, and build a migration plan with your staff.

Practical Recommendations

RAP as a Service for Exchange Server collects information on key technology, people, and process areas in your environment and analyzes this information against best practices obtained from over thousands of customer assessments. Solutions for each of the issues are identified and articulated in the Security Gap Analysis report. All critical and important issues are explained by the Lumen21 Microsoft accredited engineer and a remediation plan is provided as one of the key deliverables.

Pros of Microsoft Exchange On-Premises

1. You keep full control of your activities
2. You get more flexibility for your customization
3. You control your Exchange data

Cons of Microsoft Exchange On-Premises

1. You can lose your data
2. Hardware and license costs are high
3. Security remains a major concern
4. Availability

Deliverables include

- Security Gap Analysis Report
- Risk Assessment Report for your Microsoft Exchange On-Premises
- Knowledge transfer of issues found
- Remediation plan
- ROI Report for Migration to Office 365

Key benefits

- Complete privacy in which the data is collected within your facility
- Onsite delivery access to a Lumen21 Microsoft accredited engineer
- Reduce support costs by exposing configuration and operational issues before they affect your business
- Re-assess your environment to track progress
- Best practice recommendations as part of the assessment
- ROI between Microsoft Exchange On-Premises versus Office 365

Key focus areas

- Exchange Server Configuration
- Exchange High Availability
- Exchange Performance
- Exchange Databases
- Exchange Transport Configuration
- Exchange Client Access Configuration
- Exchange Directory Service Access
- Operational Excellence

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